Sub. Code 10613

## DISTANCE EDUCATION

# B.A. DEGREE EXAMINATION, DECEMBER 2019.

First Semester

## **Public Administration**

# **BUSINESS COMMUNICATION**

(CBCS 2018-19 Academic Year onwards)

Time: Three hours Maximum: 75 marks

PART A —  $(10 \times 2 = 20 \text{ marks})$ 

- 1. Explain the nature of communication.
- 2. Common barriers in listening.
- 3. Techniques of writing skills.
- 4. Communication in organization meaning.
- 5. Confirmation meaning.
- 6. Principles of E-mail.

| 7.  | Draf                           | t application for employment.                   |  |  |  |
|-----|--------------------------------|---|--|--|--|
| 8.  | Impo                           | ortance of business meetings.                   |  |  |  |
| 9.  | Audience - meaning.            |   |  |  |  |
| 10. | Importance of Business letter. |   |  |  |  |
|     |                                |   |  |  |  |
|     |                                | PART B — $(5 \times 5 = 25 \text{ marks})$      |  |  |  |
|     | An                             | swer ALL questions, choosing either (a) or (b). |  |  |  |
| 11. | (a)                            | Explain the process of communication.           |  |  |  |
|     |                                |   |  |  |  |
|     |                                | Or  |  |  |  |
|     | (b)                            | Explain the essentials of communication.        |  |  |  |
| 12. | (a)                            | List out the classification of listening.       |  |  |  |
| 14, | (a)                            | not out the classification of fistering.        |  |  |  |
|     |                                | $\operatorname{Or}$                             |  |  |  |

and problems

of

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(b)

(a)

13.

Bring

the

Examine the types of business letter.

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out

communication.

barriers

| 4 |  |  |
|---|--|--|
|   |  |  |
|   |  |  |

- (b) Write short notes on trade references and letter of inquiry.
- 14. (a) Explain the different types of business meetings.

Or

- (b) Explain the oral communication skills.
- 15. (a) Write short notes on drafting of minutes and reports.

Or

(b) Explain the overcoming problems in E-mail communication.

PART C — 
$$(3 \times 10 = 30 \text{ marks})$$

Answer any THREE questions.

- 16. What is communication and explain its importance and purpose?
- 17. Describe the listening skills and process in detail.
- 18. Describe the principles of writing and skills to improve writing.

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- 19. Draft bio-data and covering letter to apply for job.
- 20. Evaluate the internal and external communication.

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#### DISTANCE EDUCATION

# B.A. (Public Administration) DEGREE EXAMINATION, DECEMBER 2019.

#### First Semester

## INDIAN CONSITUTION

(CBCS 2018 – 19 Academic Year Onwards)

Time: Three hours Maximum: 75 marks

PART A —  $(10 \times 2 = 20 \text{ marks})$ 

- 1. Role of the Drafting committee.
- 2. Briefly discuss the enactment of the constitution.
- 3. Define president rule.
- 4. Double Citizenship.
- 5. Inter State council Short notes.
- 6. Composition of Rajya Sabha.
- 7. Preamble of the constitution of India.
- 8. Define Parliamentary privileges.
- 9. Features of Union territory.
- 10. Special provisions for Nagaland.

# PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions choosing either (a) or (b).

11. (a) Write a note on company rule (1773 - 1858).

Or

- (b) Examine the committees of the constituent assembly.
- 12. (a) Discuss the Directive principles of state policy.

Or

- (b) Examine the merits and demerits of parliamentary form of Government.
- 13. (a) Discuss the salient features of the constitution of India.

Or

- (b) Examine the fundamental rights mentioned in the constitution.
- 14. (a) Bring out the types of constitutional Amendments.

Or

(b) Discuss the meaning and significance of citizenship.

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| 15. | (a) | Examine the special status provided to Jammu an | ιd |
|-----|-----|---|----|
|     |     | Kashmir.  |    |

Or

(b) Write a note on the Nuclear Doctrine of India.

PART C — 
$$(3 \times 10 = 30 \text{ marks})$$

Answer any THREE questions.

- 16. Examine the formation and functioning of Interim Government.
- 17. Discuss fundamental rights and duties.
- 18. Discuss the composition of Bicameral Legislature at centre.
- 19. Write an essay on special provisions for Delhi.
- 20. Discuss the main objectives of Indian Foreign.

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## DISTANCE EDUCATION

# B.A. DEGREE EXAMINATION, DECEMBER 2019.

Second Semester

## **Public Administration**

## ADMINISTRATIVE THEORY

(CBCS 2018 – 2019 Academic Year Onwards)

Time: Three hours Maximum: 75 marks

PART A —  $(10 \times 2 = 20 \text{ marks})$ 

- 1. Define Public Administration.
- 2. What do you mean by 'Field Relationship'?
- 3. Define "Executive".
- 4. Who are citizen?
- 5. What is civil society?
- 6. "Work Management'." Explain.
- 7. Mention any two Management Tools.
- 8. Define the term "Ecology".
- 9. What do you mean by Good Governance?

10. Define "Globalization".

PART B — 
$$(5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

11. (a) Differentiate State Vs Market debate.

Or

- (b) Write a short note on Scientific Management theory.
- 12. (a) Write a short note on Decision making.

Or

- (b) "Public Corporations and Government Companies"— Explain.
- 13. (a) What is Head Quarters? Explain.

Or

- (b) Give details of Public-Private Partnership.
- 14. (a) "Management Information System" Discuss.

Or

- (b) 'Ministries and Departments' Explain.
- 15. (a) Write about the Tools of Management.

Or

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(b) Changing role of development management. Explain.

PART C — 
$$(3 \times 10 = 30 \text{ marks})$$

Answer any THREE questions.

- 16. Discuss the scope, significance of Public Administration.
- 17. Bring out the motivation theories of leadership.
- 18. Give the details of Right to Information Act.
- 19. Comment the impact of Globalization on Public Administration.
- 20. "Ecology and Administration" F.W. Riggessian model—Give the details.

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#### DISTANCE EDUCATION

# B.A (Public Administration) DEGREE EXAMINATION, DECEMBER 2019.

#### Second Semester

## INDIAN ADMINISTRATION

(CBCS 2018–19 Academic year onwards)

Time: Three hours Maximum: 75 marks

PART A —  $(10 \times 2 = 20 \text{ marks})$ 

- 1. Write any two salient features of Indian Administration.
- 2. Mention any two power of president.
- 3. What do you understand by administrative culture.
- 4. Mention any two State ministers of Council.
- 5. Mention any two public sector undertaking.
- 6. List any two function of public service commission.
- 7. What do mean by Council.
- 8. Define Autonomy.
- 9. What do you mean by parliamentary democracy.
- 10. Write the importance of state assembly.

## PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions choosing either (a) or (b).

11. (a) Discuss the evolution of Indian Administration during the British Rule.

Or

- (b) Explain the functions and position of the President of India.
- 12. (a) Describe the structure and functions of the Rajya Sabha.

Or

- (b) Explain the composition, powers and functions of the Supreme Court of India.
- 13. (a) Bring out the role of Council of Ministers in the central administration.

Or

- (b) Point out the powers and functions of the Union Public Service Commission.
- 14. (a) Discuss the role of public Administration in India.

Or

- (b) Explain the powers and functions of the Prime Minister of India.
- 15. (a) Explain the role of Governor in the state Administration.

Or

(b) Write short notes on impact of information and communication technology in India administration.

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PART C — 
$$(3 \times 10 = 30 \text{ marks})$$

Answer any THREE out of Five questions.

- 16. Explain the Links between Kautilyan Administration, Modem Personnel Administration and Public Administration.
- 17. Council of Ministers at Centre play a vital role Discuss.
- 18. Elaborate the power and position of Governor in India.
- 19. Discuss the Center State administrative relations in India.
- 20. Discuss the role and functions of Indian Parliament.